



**GHM Annual Relationship Questionnaire
June 2021**





Contents

1. Introduction 3

2. Distribution 3

3. Analysis & Summary 3

4. Highlights – Outcomes 4

 GHM aims to help young people with the following Outcomes 4

 GHM aims to help Volunteers with the following Outcomes 5

5. Recommendations 7

6. Detail Results – Mentees 8

 Commentary on Detail Results 8

 Bullying 9

 Detailed Comments 9

7. Detail Results –Volunteers 11

 Commentary on Detail Results 11

 Detailed Comments 12

8. Comparison with previous years 13

 Comparison of 2021 results with 2019, 2018, 2017, 2016 Results 14

 Like for Like Comparison 14

Appendix 16

 Email/ letter sent to Volunteers in 2019 16

 How to deal with incorrectly completed or illogically answered papers 17

1. Introduction

GreenHouse Mentoring (GHM) is a community project of Stopsley Baptist Church (SBC), a company limited by guarantee, registered in England and Wales, Company Number - 7605036, Registered Charity Number - 1150563, Registered Office - Stopsley Baptist Church, St Thomas's Road, Luton, LU2 7XP.

GreenHouse Mentoring (GHM) has been operating since 2002 following a successful pilot project between 2000 and 2002.

This document describes the results of the Annual Relationship Questionnaire (ARQ) of Volunteers & Mentees, taken in June 2021.

This was the first ARQ since 2019 because of the COVID-19 Pandemic and followed a year of mainly online services. It was also the first ARQ completed via the Google Forms Online platform.

2. Distribution

The questionnaire was distributed by email/ Google Forms to active relationships in June 2021. Only active relationships that had passed the 4 Session Check stage were considered.

Of the questionnaires distributed 22 replies were received (no spoiled papers) from the 36 questionnaires sent out. Overall a 61% response rate was achieved, which is a good return.

3. Analysis & Summary

The detail results are shown in sections 6 - 8, but overall, they paint a picture of Mentees and Volunteers who appreciate the assistance that GreenHouse Mentoring provides and find working with GHM is making a difference to their lives.

Overall it seems that the COVID-19 Pandemic has had a negative impact on confidence levels, but young people and their Mentors still feel very positive about the help that GreenHouse mentoring provides. Generally the use of online tools has gone well but a number of young people mentioned that they would prefer meeting in person with their Mentor.

A year-on-year analysis of Relationships that completed the questionnaire in 2019 showed only 3 mentees who answered both surveys.

Methods used are shown in the Appendix.

4. Highlights – Outcomes

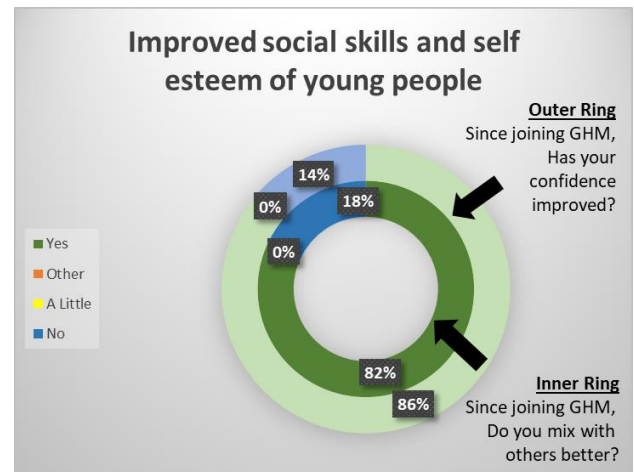
GHM aims to help young people with the following Outcomes ...

Improved social skills and self-esteem of young people;

We asked the questions:

- Since joining GHM, do you mix with others better?
- Since joining GHM, has your confidence improved?

The answer overall – Yes! The scores are slightly down on 2019 but still over 85% of young people answered positively.

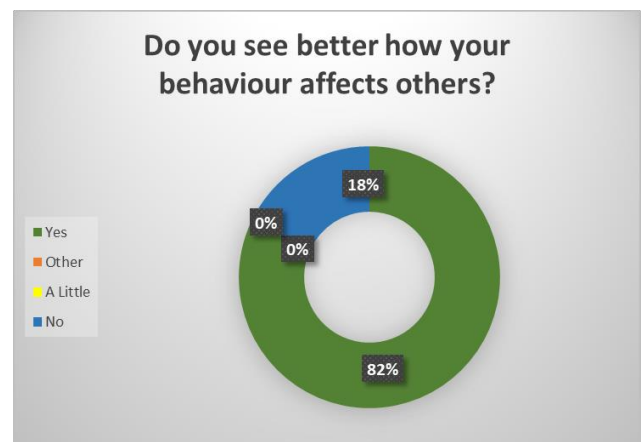


Improved awareness of self and their situation;

We asked the question:

- Since joining GHM, do you see better how your behaviour affects others?

The scores are similar to 2019. The answer was that 82% in total felt that since joining GHM they saw better, so the answer is Yes!

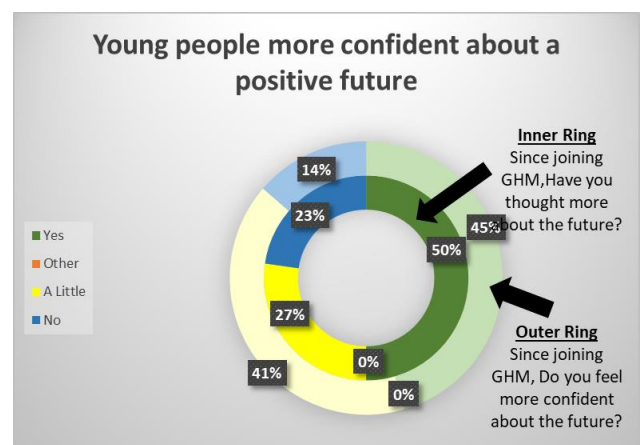


Young people more confident about a positive future;

We asked the questions:

- Have you thought more about the future?
- Do you feel more confident about the future?

Results are similar to 2019. One interesting statistic is that 86% of young people felt more confident of the future. (100% in 2019)

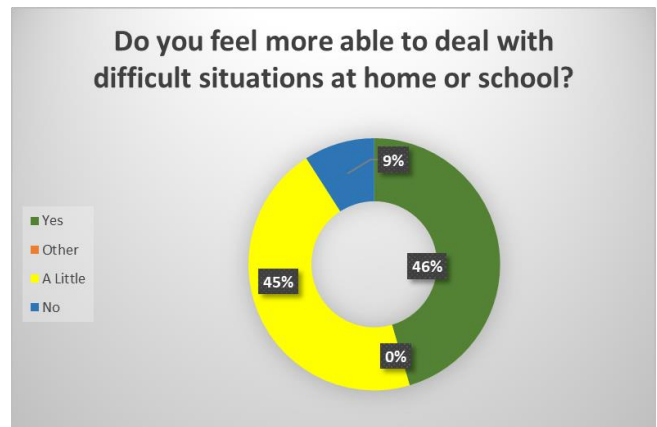


Greater resilience in home / school / social situations.

We asked the question:

- Do you feel more able to deal with difficult situations at home or school?

Results are slightly lower than 2019 with a total of 91% of all Mentees feeling that they were more able to deal with difficult situations they encountered compared to before joining GHM.



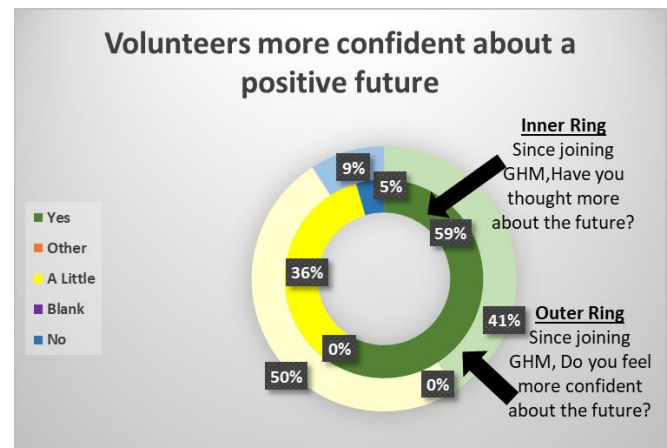
GHM aims to help Volunteers with the following Outcomes ...

Volunteers have goals and have started to meet them;

Whilst we did not ask Volunteers specifically about their goals and whether they had begun to achieve them, they did feel better about the future in general.

We asked the questions:

- Have you thought more about the future?
- Do you feel more confident about the future?



An encouraging 95% of Volunteers have thought more about the future since joining GHM and a total of 91% now feel more confident about the future.

Increased Self Worth and / or Confidence;

We asked the questions:

- Since joining GHM, do you mix with others better?
- Since joining GHM, has your confidence improved?

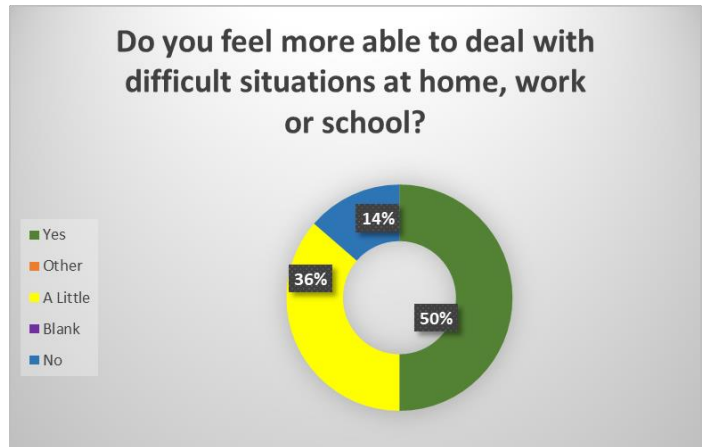
The answers to both questions were just around 8-10% lower than 2019 – but still at a good level.





Increased Skills of Volunteers.

We asked if Volunteers felt more able to deal with difficult situations since joining GHM. A total of 86% of Volunteers said they did (96% in 2019!)





5. Recommendations

This was the fifth annual relationship survey. Bearing in mind the results and the comments made by both Mentees and Volunteers, the following recommendations are suggested:

- That the survey be repeated each year in June;
- The results of the survey should be presented to the GHM Management Committee, the Church and potential and existing funders;
- The results should be shared with all Volunteers;
- Follow up with the few Mentees/ Volunteers who felt that GHM does not fully listen to their views or they feel they do not have a say in their relationship, and ask specifically for their feedback;
- Follow up on any Volunteers whose mentee has selected that they have been Bullied. Update their database entry and suggest to the Mentor the available materials to help;
- Follow up specific comments with Mentors.



6. Detail Results – Mentees

No		Questions	Mentees	Id	Yes	Yes %	A Little	A Little %	No/ Nothing	No %	N/A	Better	Same	Worse	Total/ Average	Distributed	Percentage Returned
		MENTEES													22	36	61%
1		Are you enjoying your mentoring together?		21	95%		1	5%							22		
2		Has mentoring worked out as expected?		18	82%				4	18%					22		
		How is it different?										11	9	2	22		
3		Do you think meeting has helped you in any way?		14	64%		7	32%	1	5%					22		
		Since Joining GHM....															
4.1		Do you mix with others better?		18	82%				4	18%					22		
		On a scale of 1-6—how much better?													4.14		
4.2		Do you see better how your behaviour affects others?		18	82%				4	18%					22		
		On a scale of 1-6—how much better?													3.8		
4.3		Has your confidence improved?		19	86%				3	14%					22		
		On a scale of 1-6—how much has it improved?													4.0		
4.4		Have you thought more about the future?		11	50%		6	27%	5	23%					22		
4.5		Do you feel more confident about the future?		10	45%		9	41%	3	14%					22		
4.6		Do you feel more able to deal with difficult situations at home or school?		10	45%		10	45%	2	9%					22		
4.6.1		On a scale of 1-6—how much more?													3.9		
4.6.2		How or in what way do you feel more able to deal with difficult situations		21	95%						1				22		
4.7		Do you think you have changed since starting mentoring?		12	55%		8	36%	2	9%					22		
5		Do you feel that GHM listens to your ideas		16	73%		4	18%	2	9%					22		
6		Do you feel you have a say in what you do in your mentoring relationship?		19	86%		3	14%							22		
7		What School is Mentee attending?		22	100%										22		
8		Group Mentoring comprises the Skills & Activity Clubs—Ace Kids, Ace Plus and the BASE along with the Skills Courses—Dealing with Anger and Self-Esteem															
8.1		Have you tried Group Mentoring?		18	82%				4	18%					22		
8.2		Have you enjoyed Group Mentoring?		12	67%		4	22%	2	11%	4				22		
8.3		Did you feel Group Mentoring was helpful?		11	61%		5	28%	2	11%	4				22		
9		Have you suffered bullying in the last year?		5	23%				17	77%					22		
10		Have you suffered cyber-bullying in the last year? i.e. texts, emails or social media		5	23%				17	77%					22		
11		Are there other things you need that would help you?		7	32%				15	68%					22		
11.1		What things?		9	41%				5	23%	8				22		
12		Any other comments or Mentoring stories?		6	27%				16	73%					22		
13		Please Comment		10	45%				2	9%	10				22		
14		Spoiled Sheet							22	100%					22		

Commentary on Detail Results

All young people are enjoying mentoring together.

Though most young people thought it was as they expected, they also felt overall that it was “Better” or the “Same”. Only 2 felt it was worse than expected.

96% of the young people felt that mentoring had helped them and 91% confirmed that they had changed since they had begun mentoring.

We asked whether joining GHM had made a difference...

- a) 82% felt that they mixed better with others and when asked how much the average response was 4.14 out of a range 1-6;
- b) 82% said they saw better now how their behaviour affected others;
- c) 86% said that their confidence had improved;
- d) 77% of the young people said they thought more about the future, although 27% only felt this a “A Little”;
- e) 86% felt more confident about the future (41% were “A Little” more confident);
- f) 90% considered themselves more able to deal with difficult situations at home or school (45% were “A Little” more able);

Young people feel very engaged with the service and feel that GHM both listens to them (91%) and that they have a say in what they do in their mentoring relationship (100%).

On the subject of Group Mentoring 82% of those in a mentoring relationship have tried Group Mentoring and 89% of those enjoyed it. 89% of them felt that Group Mentoring had been helpful.

Bullying

23% of those surveyed had experienced bullying in the last year and 23% has been subject to Cyberbullying. These results are different from 2019 (37%,4%)

Detailed Comments

When asked “How or in what way Mentees felt more able to deal with difficult situations”, 78% of the young people gave an answer. The following answers were offered (dictated by the young person to their Mentee, hence tense of statement is varied):

- I'm more likely to seek support for a trust-worthy adult
- I haven't really had any difficult situations
- Mentee does not feel more able
- Being alone in room and not thinking about anything that happens
- I feel more capable to put things in a wider context, and so I can think first rather than react.
- Never give up and always keep trying.

- If i know I'm wrong I'll sometimes chill out rather than continue the argument whereas before I would just argue.
- I used breathing and kept trying until it helped
- Initially Covid and school attendance was causing anxiety, as the school had not fully implemented the government guidelines. I have been able to adapt and understand myself more in order to reduce the levels of anxiety.
- More confident.
- Handling emotions in a better and healthier way and finding better ways to communicate
- Don't make irrational decisions and think through situations to identify solutions. Social supports from friends.
- I am more able to deal with situations on my own, independently
- Stopping what is happening & taking a deep breath
- Adapted to online learning, prepares in advance, has dealt with internet issues and now feels more grown up.
- I can be more calm and report stuff to school
- Experience from being a kindness ambassador at school
- Talk to people at school
- Feels more confident in social situations. Able to deal with feelings and emotions better. Have a better relationship with trusted adults
- Talking to parents more
- He deals with situations on different levels depending on what kind of situations he is put in. He is more of a reserved person, so he prefers moving away from difficult situations as quickly as possible.

When asked for any other things that would help or Mentoring stories, Mentees said:

- Mentee said maybe but when asked he said don't know.
- To be able to speak face to face and do activities again.
- The issues with the school and supporting me and dad with contacting them with problems we have identified. This was underway pre-Covid, and support would be still useful. GHM was helping us speak to different people at the school for some issues.
- Having face to face sessions.
- Someone you could talk to about emotions. Don't feel I can do this online, feel I would need to meet someone private and in person.
- Help with a move from my current school I feel depressed when I go.
- Clubs, going out more, face to face meetings
- I feel the relationship with my mentor has been fantastic she has helped me a lot. I feel much more confident going forward
- I still need help and support with anger management. I need help with coping with stress especially with school and bullying at school.



7. Detail Results –Volunteers

VOLUNTEERS		Volunteers	Yes	Yes %	A Little	A Little %	No	No %	N/A	Better	Same	Worse	Total/ Average	Distributed	Percentage Returned
No	Questions	Id													
			22	100%									22	36	61%
1	Are you enjoying your mentoring together?		22	100%									22		
2	Has mentoring worked out as expected?		18	82%			4	18%					22		
	How is it different?									10	11	1	22		
3	Do you think meeting has helped you in any way?		18	82%	4	18%							22		
	Since Joining GHM....														
4.1	Do you mix with others better?		16	73%			6	27%					22		
	On a scale of 1-6—how much better?												3.86		
4.2	Do you see better how your behaviour affects others?		19	86%			3	14%					22		
	On a scale of 1-6—how much better?												4.10		
4.3	Has your confidence improved?		18	82%			4	18%					22		
	On a scale of 1-6—how much has it improved?												3.62		
4.4	Have you thought more about the future?		13	59%	8	36%	1	5%					22		
4.5	Do you feel more confident about the future?		9	41%	11	50%	2	9%					22		
4.6	Do you feel more able to deal with difficult situations at home, work or school?		11	50%	8	36%	3	14%					22		
4.6.1	On a scale of 1-6—how much more?												3.76		
4.6.2	How or in what way do you feel more able to deal with difficult situations														
4.7	Do you think you have changed since starting mentoring?		12	55%	7	32%	3	14%					22		
5	Do you feel that GHM listens to your ideas		13	59%	8	36%	1	5%					22		
6	Do you feel you have a say in what you do in your mentoring relationship?		20	91%	2	9%							22		
7	What School is Mentee attending?		22	100%									22		
8	Group Mentoring comprises the Skills & Activity Clubs—Ace Kids, Ace Plus and the BASE along with the Skills Courses—Dealing with Anger and Self-Esteem														
8.1	Have you tried Group Mentoring?		10	45%			12	55%					22		
8.2	Have you enjoyed Group Mentoring?		9	90%	1	10%			12				22		
8.3	Did you feel Group Mentoring was helpful?		9	90%	1	10%	1	10%	11				22		
9	Have you suffered bullying in the last year?		1	5%			21	95%					22		
10	Have you suffered cyber-bullying in the last year? i.e. texts, emails or social media						22	100%					22		
11	Are there other things you need that would help you?		4	18%			18	82%					22		
11.1	What things?		9	41%			4	18%	9				22		
12	Any other comments or Mentoring stories?		8	36%			14	64%					22		
13	Please Comment		14	64%			2	9%	6				22		
14	Spoiled Sheet						22	100%					22		

Commentary on Detail Results

All Volunteers are enjoying mentoring together with their Mentee.

Though most Volunteers thought mentoring was as they expected they also mostly felt overall that it was “Better” or the “Same”. Only one felt it was worse than expected.

100% of Volunteers felt that mentoring had helped them personally and 87% admitted that they had changed since they had begun mentoring.

We asked whether joining GHM had made a difference...

- a) 73% felt that they mixed better with others;
- b) 86% said they saw better now how their behaviour affected others;
- c) 82% said that their confidence had improved;
- d) 95% of the Volunteers said they thought more about the future;
- e) 91% felt more confident about the future;
- f) 96% were more able to deal with difficult situations at home, work or school;

Volunteers feel very engaged with the service and feel that GHM both listens to them (95%) and that they have a say in what they do in their mentoring relationship (100%).

On the subject of Group Mentoring 55% of respondents have tried Group Mentoring and all of those enjoyed it and 100% felt that Group Mentoring had been helpful.

Detailed Comments

When asked for any other things that would help them or Mentoring stories, Volunteers said:

- I am not sure right now.
- Support with session plans.
- To be able to meet up at GHM and additional training
- "It would be good to have a list (or compendium) of resources which other mentors use across GHM. This will allow us to use best practice, find new ideas and also allow our mentees to try new things. Not just the quiz and evaluation questionnaires, but techniques to explore different aspects of emotions, evaluating (threats, anxieties, social aspects etc).
- Also, support from Kerri was really useful in speaking to the school, on behalf of and with my Mentee and his dad. Maybe if GHM have a service which allows liaison between mentees and the schools, this could help more mentees.
- The pandemic affected face to face meetings. But we are not aware of when and under what circumstances we can meet.
- Same as my mentee (having face to face sessions)
- More understanding of my Mentee's issues to be able to listen, understand, guide or support.

- Face to face meetings.
- I think I have supported well in my role.
- I think that mentoring is a really good way of meeting new people and self-growth.
- I have basically mirrored my mentees answers as I did the questionnaire with them. I'd have preferred to send my responses in a separate link. TBH I am not sure what you want from me in this survey - are you asking me to imagine what I thought the mentee would respond or to respond for myself.
- Mentoring was fun and helped with some skills would love to have face to face sessions.
- It is an absolute pleasure mentoring, she is funny, smart and kind.
- I have really enjoyed being able to do different activities with my Mentee and trying out new skills to cultivate new habits and skills.
- Mentoring online has been such an experience. Flexibility is good, but also requires structure to maintain. And it reduces possible activities with mentee.
- Thank you
- I did really enjoy doing groups before engaging in the one to one with my Mentee. I do feel he has not really had private time to open up.
- I enjoy spending time with young people
- We have had a great time it has been wonderful getting to know and grow with her.
- Thoroughly enjoying mentoring.
- My mentoring Relationship has been very progressive. I have seen a significant improvement in his behaviour and communication. He is very respectful, sociable and attentive. It has been such a great experience having him as a mentee.

8. Comparison with previous years

This is the fifth year of the ARQ.

The introduction of the “Yes”, “A Little” and “No” scale to some questions makes comparison with the earliest years slightly more difficult, but in general we have added “Yes” and “A Little” together to make it easier.

Mentee results were a little lower than the previous year – probably because of the effect of the COVID Pandemic and use of online tools only – see following table.

Significantly 100% of all Mentees felt they had a say in what they did in their relationship for the 5th survey in a row.

Bullying statistics are down from 37% last year to 23% this year.



Comparison of 2021 results with 2019, 2018, 2017, 2016 Results

Comparison of MENTEE Questionnaires 2016 to 2021		Mentees	2021					2019					2018					2017		2016								
			Yes	Yes %	A Little	A Little %	No/Nothing	No %	Total	Average	Yes	Yes %	A Little	A Little %	No	No %	Total	Average	Yes	Yes %	Total	Average						
No	Question																											
1	Are you enjoying your mentoring together?	21	95%	1	5%	0	0%	22	26	96%	1	4%	0	0%	27	31	97%	1	3%	0	0%	32	32	100%	32	30	100%	30
2	Has mentoring worked out as expected?	18	82%	0	0%	4	18%	22	26	96%	0	0%	0	0%	27	31	97%	0	0%	0	0%	32	27	84%	32	27	90%	30
	How is it different?																											
3	Do you think meeting has helped you in any way?	14	64%	7	32%	1	5%	22	23	85%	3	11%	0	0%	26	28	88%	4	12%	0	0%	32	31	97%	31	29	97%	30
	Since Joining GHM...																											
4.1	Do you mix with others better?	18	82%	0	0%	4	18%	22	21	78%	2	7%	4	15%	27	27	84%	0	0%	5	16%	32	22	69%	29	22	73%	29
	On a scale of 1-6—how much better?																											
4.2	Do you see better how your behaviour affects others?	18	82%	0	0%	4	18%	22	22	81%	1	4%	4	15%	27	27	84%	0	0%	5	16%	32	26	81%	29	26	87%	29
	On a scale of 1-6—how much better?																											
4.3	Has your confidence improved?	19	86%	0	0%	3	14%	22	25	93%	0	0%	2	7%	27	31	97%	0	0%	0	0%	32	28	88%	31	27	90%	30
	On a scale of 1-6—how much has it improved?																											
4.4	Have you thought more about the future?	11	50%	6	27%	5	23%	22	13	48%	8	30%	6	22%	27	10	31%	16	50%	6	19%	32	21	66%	31	18	60%	29
4.5	Do you feel more confident about the future?	10	45%	9	41%	3	14%	22	13	48%	14	52%	0	0%	27	17	53%	10	31%	5	16%	32	23	72%	32	23	77%	29
4.6	Do you feel more able to deal with difficult situations at home or school?	10	45%	10	45%	2	9%	22	15	56%	10	37%	2	7%	27	26	81%	0	0%	5	16%	32	25	78%	30	23	77%	29
	On a scale of 1-6—how much more?																											
4.6.2	How or in what way do you feel more able to deal with difficult situations	21	95%	0	0%	0	0%	22	21	78%	0	0%	6	22%	27	25	78%	0	0%	7	22%	32	30	94%	32	22	73%	30
4.7	Do you think you have changed since starting mentoring?	12	55%	8	36%	2	9%	22	21	78%	5	19%	1	4%	27	25	78%	6	19%	1	3%	32	30	94%	32	26	87%	30
5	Do you feel that GHM listens to your ideas	16	73%	4	18%	2	9%	22	22	81%	3	11%	2	7%	27	24	75%	5	16%	2	6%	32	29	91%	31	27	90%	29
6	Do you feel you have a say in what you do in your mentoring relationship?	19	86%	3	14%	0	0%	22	25	93%	2	7%	0	0%	27	31	97%	1	3%	0	0%	32	32	100%	32	30	100%	30
7	What School is Mentee attending?	22	100%	0	0%	0	0%	22	19	70%	0	0%	8	30%	27	31	97%	0	0%	1	3%	32	31	97%	32	30	100%	30
8	Group Mentoring comprises the Skills & Activity Clubs—Ace Kids, Ace Plus and the BASE along with the Skills Courses—Dealing with Anger and Self-Esteem																											
8.1	Have you tried Group Mentoring?	18	82%	0	0%	4	18%	22	14	52%	0	0%	9	33%	23	21	66%	0	0%	10	31%	31	15	47%	30	18	60%	30
8.2	Have you enjoyed Group Mentoring?	12	67%	4	22%	2	11%	22	8	57%	2	14%	4	29%	22	15	71%	3	14%	3	14%	28	13	87%	26	15	83%	30
8.3	Did you feel Group Mentoring was helpful?	11	61%	5	28%	2	11%	22	4	29%	4	29%	6	43%	22	14	67%	2	10%	3	14%	28	12	80%	25	15	83%	30
9	Have you suffered bullying in the last year?	5	23%	0	0%	17	77%	22	10	37%	0	0%	15	56%	25	16	50%	0	0%	16	50%	32	9	28%	29	13	43%	30
10	Have you suffered cyber-bullying in the last year? i.e. texts, emails or social media	5	23%	0	0%	17	77%	22	1	4%	0	0%	23	85%	24	3	9%	0	0%	29	91%	32	2	6%	29	7	23%	30
	Are there other things you need that would help you?	7	32%	0	0%	15	68%	22	3	11%	0	0%	21	78%	24	10	31%	0	0%	22	69%	32	8	25%	30	9	30%	29
11	What things?	9	41%	0	0%	5	23%	22	5	19%	0	0%	22	81%	27	13	41%	0	0%	17	53%	32	28	88%	34	14	47%	30
12	Any other comments or Mentoring stories?	6	27%	0	0%	16	73%	22	4	15%	0	0%	19	70%	23	9	28%	0	0%	22	69%	31	6	19%	27	4	13%	26
	Please Comment	10	45%	0	0%	2	9%	22	5	19%	0	0%	22	81%	27	12	38%	0	0%	18	56%	32	24	75%	32	7	23%	30
	Spoiled Sheet	0	0%	0	0%	22	100%	22	0	0%	0	0%	27	100%	0	0	0%	0	0%	32	100%	32	0	0%	0	1	3%	31

Like for Like Comparison

In 2016, 30 replies were received out of 39 potential relationships.

In 2017, 32 replies were received out of 46 potential relationships

In 2018, 32 replies were received out of 44 potential relationships

In 2019, 28 replies were received out of 43 potential relationships

In 2021, 22 replies were received out of 36 potential relationships

...

12/30 of the 2016 relationships were still mentoring in 2017 and

16/30 of the 2017 relationships were still mentoring in 2018 and completed a 2018 questionnaire.

7/32 of the 2018 relationships were still mentoring in 2019 and completed a 2018 questionnaire. This reflects our increased drive to complete relationships after a year of meeting.



3/28 of the 2019 relationships were still mentoring in 2021 and completed a 2021 questionnaire. A year on year analysis of these 3 is included but shows minimal change from the previous year. The full results for these 3 are shown below.

Year on Year Comparison Mentees 2018-2019		2019							2021												
		Mentees	Yes	Yes %	A Little	A Little %	No	No %	N/A	Better	Same	Worse	2019	Yes	Yes %	A Little	A Little %	No	No %	2021	
No	Id																				
	1	Are you enjoying your mentoring together?	3	100%									3	100%							3
	2	Has mentoring worked out as expected?	3	100%									3	100%							3
		How is it different?							2	1			3								3
	3	Do you think meeting has helped you in any way?	3	100%									3	100%							3
		Since Joining GHM....																			
	4.1	Do you mix with others better?	2	67%		1	33%						2	67%		1	33%				3
		On a scale of 1-6—how much better?																			3.50
	4.2	Do you see better how your behaviour affects others?	2	67%		1	33%						2	67%		1	33%				3
		On a scale of 1-6—how much better?																			2.50
	4.3	Has your confidence improved?	3	100%									3	100%							3
		On a scale of 1-6—how much has it improved?																			4.33
	4.4	Have you thought more about the future?	1	33%	2	67%							1	33%	2	67%					3
	4.5	Do you feel more confident about the future?	2	67%	1	33%							2	67%	1	33%					3
	4.6	Do you feel more able to deal with difficult situations at home or school?	2	67%			1	33%					2	67%	1	33%					3
	4.6.1	On a scale of 1-6—how much more?																			4.00
	4.6.2	How or in what way do you feel more able to deal with difficult situations	3	100%									3	100%							3
	4.7	Do you think you have changed since starting mentoring?	1	33%	2	67%							1	33%	2	67%					3
	5	Do you feel that GHM listens to your ideas	2	67%	1	33%							2	67%	1	33%					3
	6	Do you feel you have a say in what you do in your mentoring relationship?	3	100%									3	100%							3
	7	What School is Mentee attending?	3	100%									3	100%							3
	8	Group Mentoring comprises the Skills & Activity Clubs—Ace Kids, Ace Plus and the BASE along with the Skills Courses—Dealing with Anger and Self-Esteem																			
	8.1	Have you tried Group Mentoring?	1	33%		2	67%						1	33%		2	67%				3
	8.2	Have you enjoyed Group Mentoring?	1	100%					2				1	100%							3
	8.3	Did you feel Group Mentoring was helpful?			1	100%			2				1	100%							3
	9	Have you suffered bullying in the last year?					3	100%								3	100%				3
	10	Have you suffered cyber-bullying in the last year? i.e. texts, emails or social media					3	100%								3	100%				3
	11	Are there other things you need that would help you?					3	100%								3	100%				3
	11	What things?	1	33%									1	33%		2	67%				3
	12	Any other comments or Mentoring stories?	1	33%			2	67%					2	67%		1	33%				3
		Please Comment	3	100%									3	100%							3
		Spoiled Sheet																			

Appendix

The questionnaires were distributed via email alone in 2021.

Email/ letter sent to Volunteers in 2019

Dear Mentor

Annual Relationship Questionnaire 2019

GHM is carrying out our yearly survey of Mentoring Relationships. It is important for GHM to know how relationships are progressing, so we can:

- Continue to Improve our Services;
- Show Referrers the benefits of the work we do;
- Explain to Funders how effective GHM is and encourage them to support GHM – without funds we cannot continue; 😊
- Update the GHM Management Committee on progress.

Please can you help us by working with your mentee to complete this form (attached - **and a copy placed in the Volunteer dropbox for you**) and **can you personally write the answers** carefully, legibly and honestly, at the next opportunity. **Please return the form by 30 June at the latest to Ian.**

It should be relatively easy to understand and is an opportunity to speak with your mentee, encourage them and share with each other. However, the following may also help:

- Have fun together with it, finding out how each other feels. It is a good opportunity to have a general chat about things.
- Please complete the questionnaire with your mentee, each question needs to be answered by both yourself and your mentee; We **strongly recommend that you ask**

their view first



Also remember **you are answering the Mentor questions for yourself** not how you feel about your Mentee.

- NA means Not Applicable. If the answer to a question is “No” then there is no need to answer any supplementary question that grades how much better;

Thanks for your help!

Regards
Ian & Sue

How to deal with incorrectly completed or illogically answered papers

While analysing the data, variations in responses were received and the following rules used to decide what data to admit.

- Anonymity – any names quoted by Volunteers or Mentees were removed to preserve anonymity;
- Spoiled papers – if papers are received that have been scribbled on and no data is able to be ascertained, then they are omitted from results;
- "has mentoring worked out as expected?" if the answer was given as "yes" but an answer was given to "how is it different", we include these answers;
- If questions were not answered – i.e. left blank, these are not counted but these blanks affected the overall percentages e.g. if 58 returned with yes and 40 with no and 2 didn't reply then percentages would be 58%, 40% and 2%;
- If a "since joining GHM..." question is answered "yes" or "no" and no numeric value given as to "how much different" in the next question, then we include the first answer and leave the other blank;
- If a "since joining GHM..." question is **not** answered **but** a numeric value given in the next question, then we include the number only in the analysis of the second question;
- If a "since joining GHM..." question is answered with "No" and a numeric value given as to "how much different" in the next question, then we include the first answer and left the other blank -i.e. did not include the number;
- Where an added comment makes it clear that the question as intended was not answered properly then we omitted any answers related to that question;
- If answers are all crossed out then we omit that question;
- Where scores given were ringed - 2 digits – we input a score half way between;
- if an answer has a "?" alongside – we include the answer if other comments make it clear, if not clear we leave it out;
- If Yes/No are both circled then we omit the answer;
- If someone writes NOT SURE then this is interpreted as No;
- When Yes/ No is omitted but a comment is given to Q11/12 we assume they meant Yes.
- If Mentee says SAME as before - this is interpreted as a NO